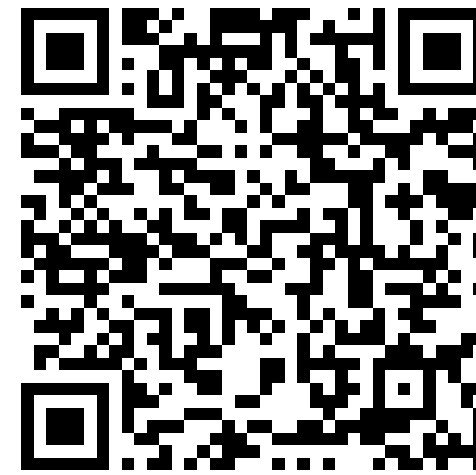


Fay Event APP

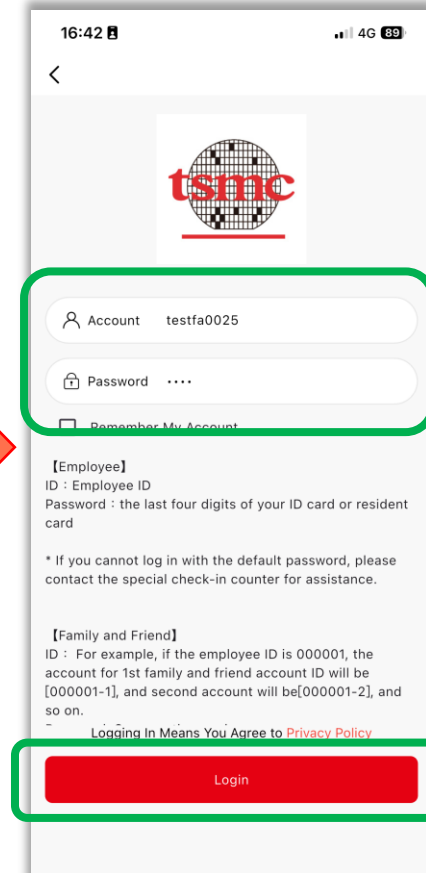
USER GUIDELINE

1 Download 「FAY Event」

Please search and download "FAY Event" on Google Play or App Store.



2 How to login



Employee

ID : Employee ID
Password : the password is the last four digits of your ID card or resident card

* If you cannot log in with the default password, please contact the special check-in counter for assistance.

Family and Friends

ID : For example, if the employee ID is 000001, the account for 1st friend and family account name will be [000001-1], and second account will be [000001-2], and so on. -

Password: Same as the employee

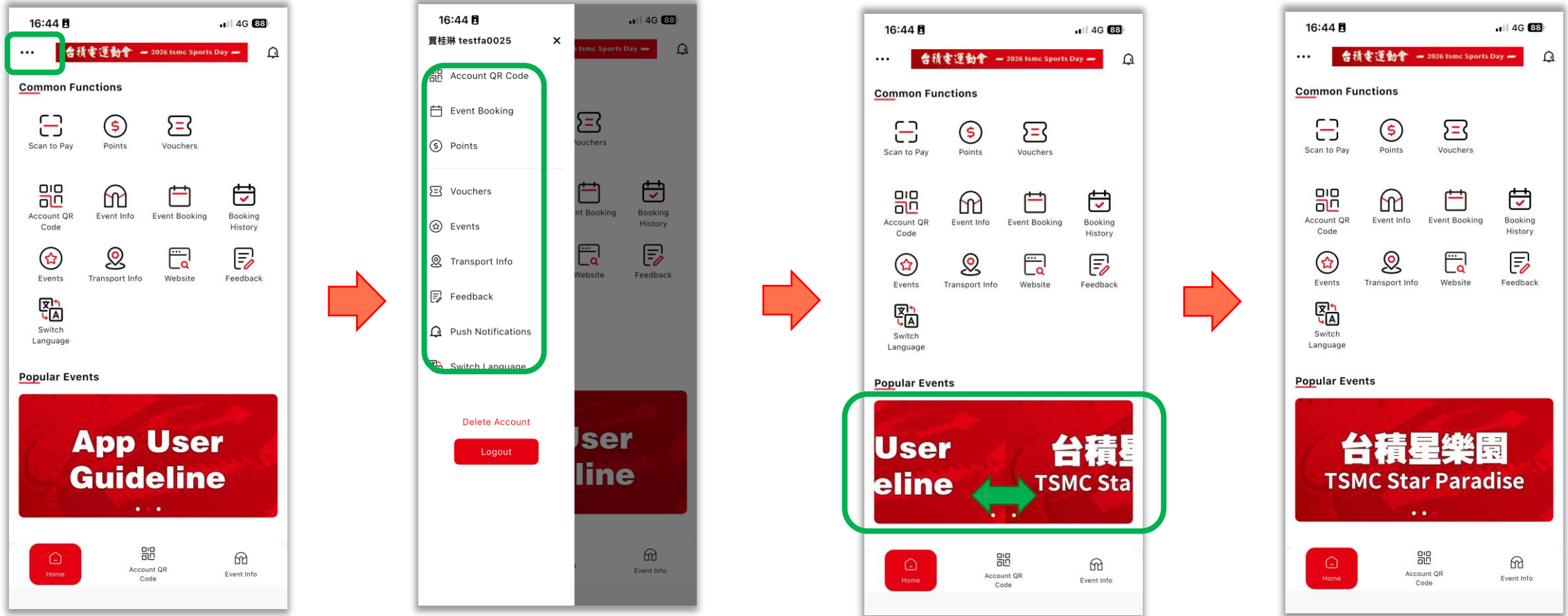
Welcome Page

Click
2026 TSMC台積電運動會

Click
Employee/Friend Login

Enter your ID and Password
Please refer to the instructions on the top

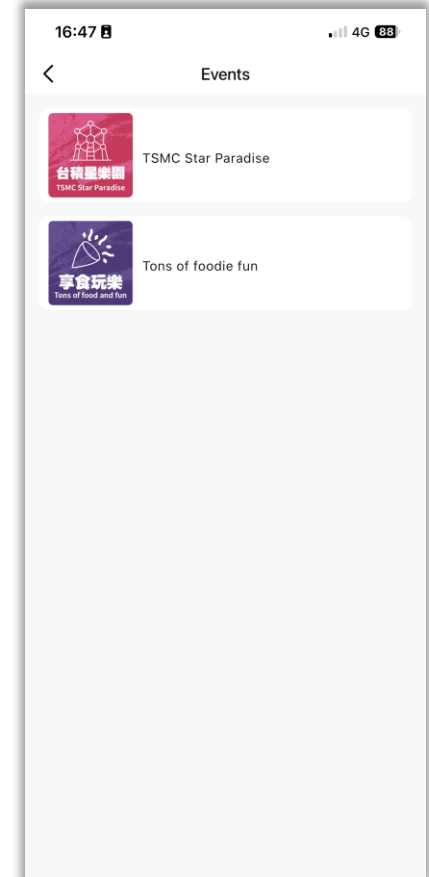
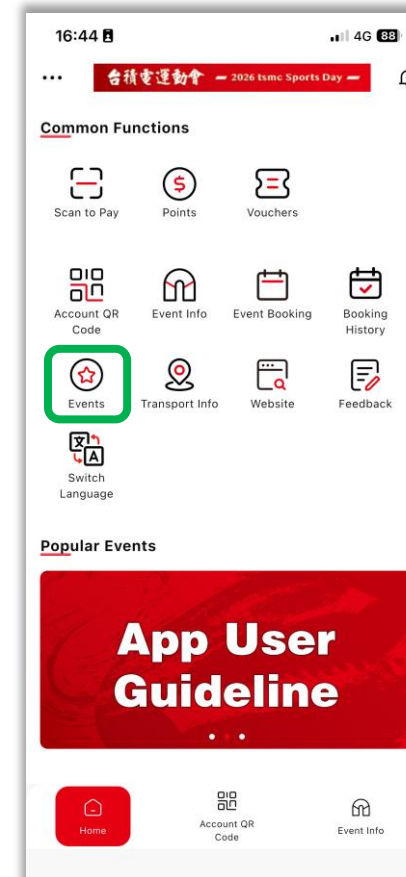
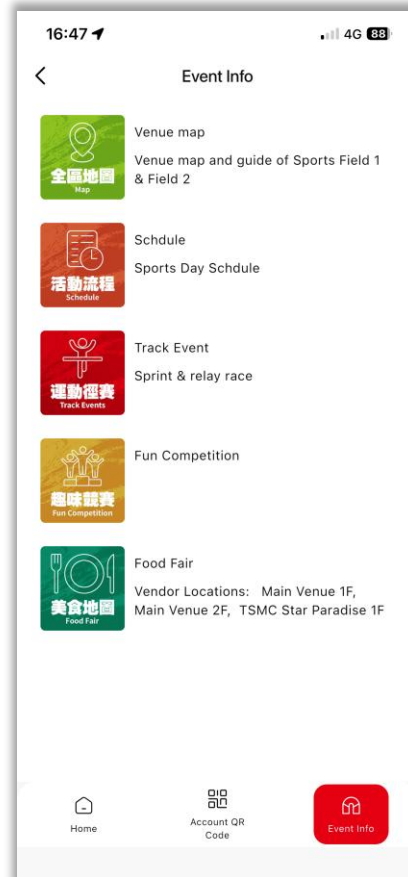
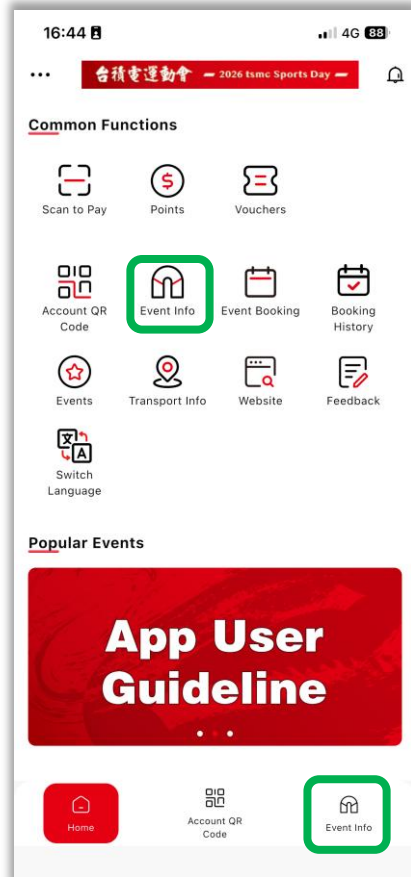
3 Menu and Function



After logging in, you will enter the main menu. Clicking on the 「...」 icon in the upper left corner for quicker screening .

Swiping left or right allows for browsing more activity content.

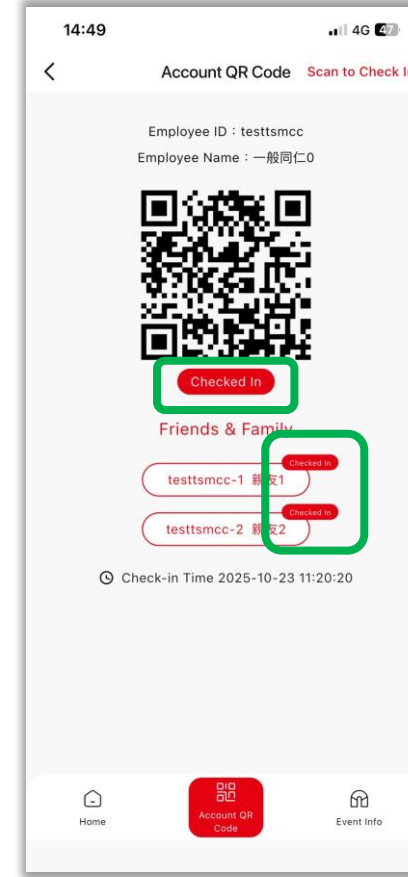
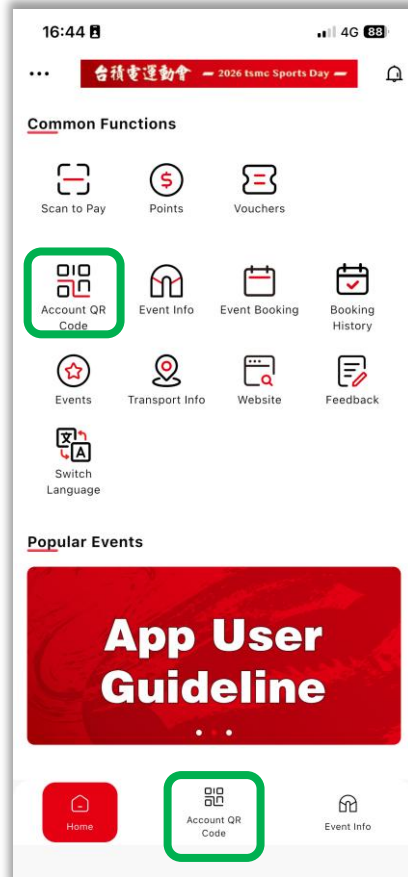
4 How to check further information about activities.



Clicking on “Event info” allows you to view event schedules, contents, and food fair information.

Clicking “Events” to book activities in advance

1 How to Check-in

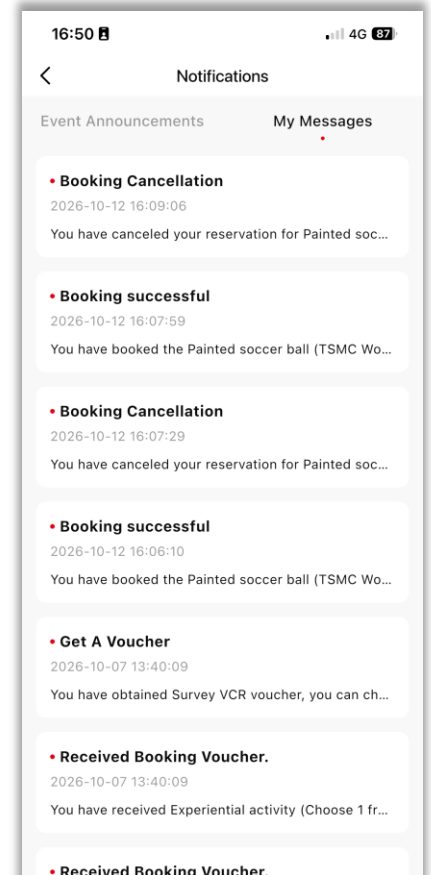
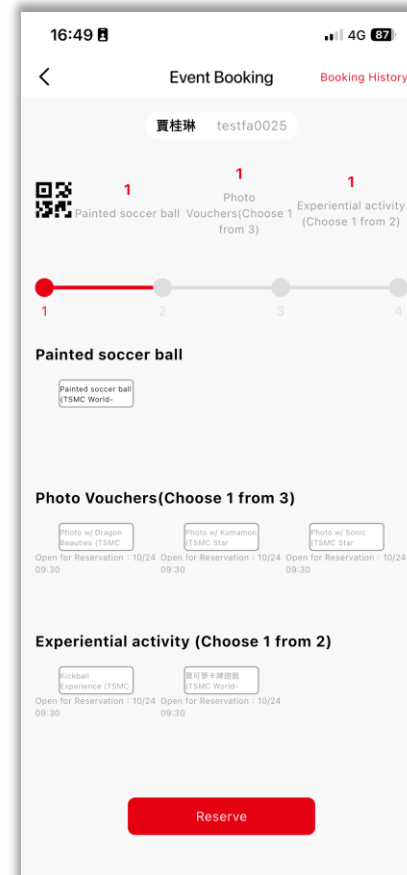
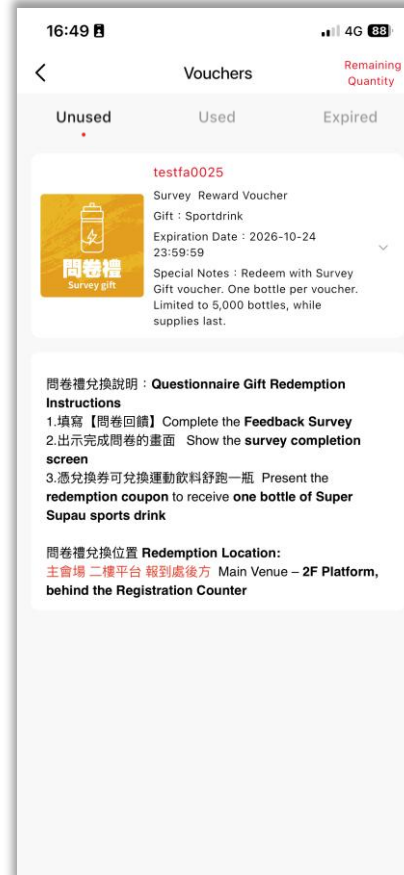
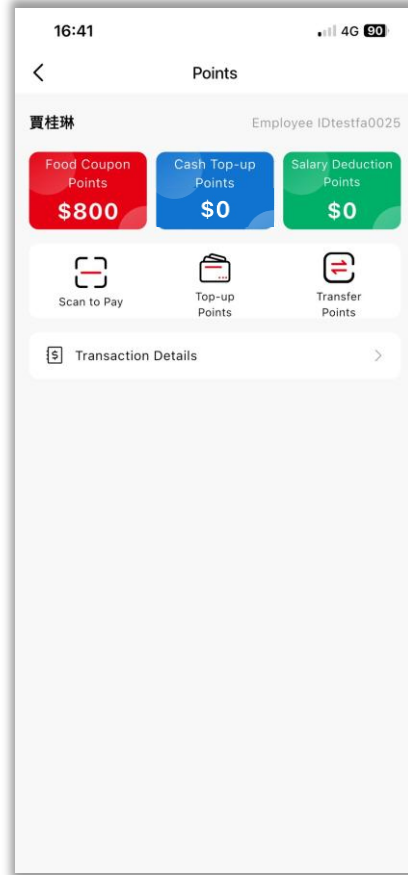
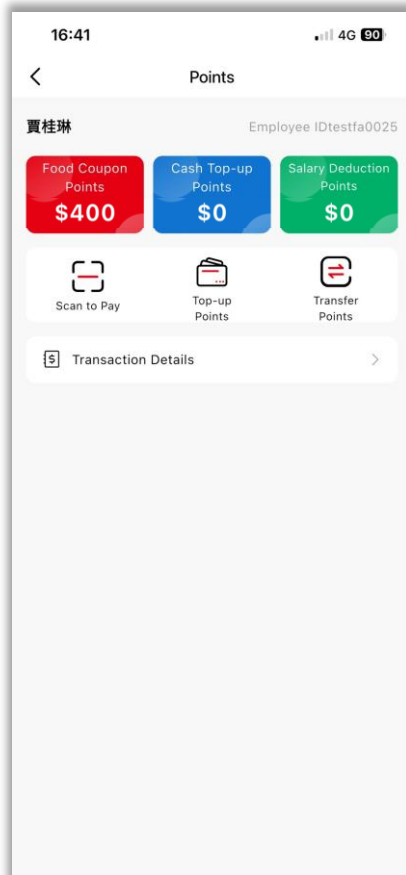


Click
【Account QR-Code】

Employee should show the QR code to the staff for scanning and inform them of the number of family and friends accompanying them.

Once checked-in successfully, the word "**checked in**" will be displayed next to their name.

② What will you get Once employee checked-in successfully?



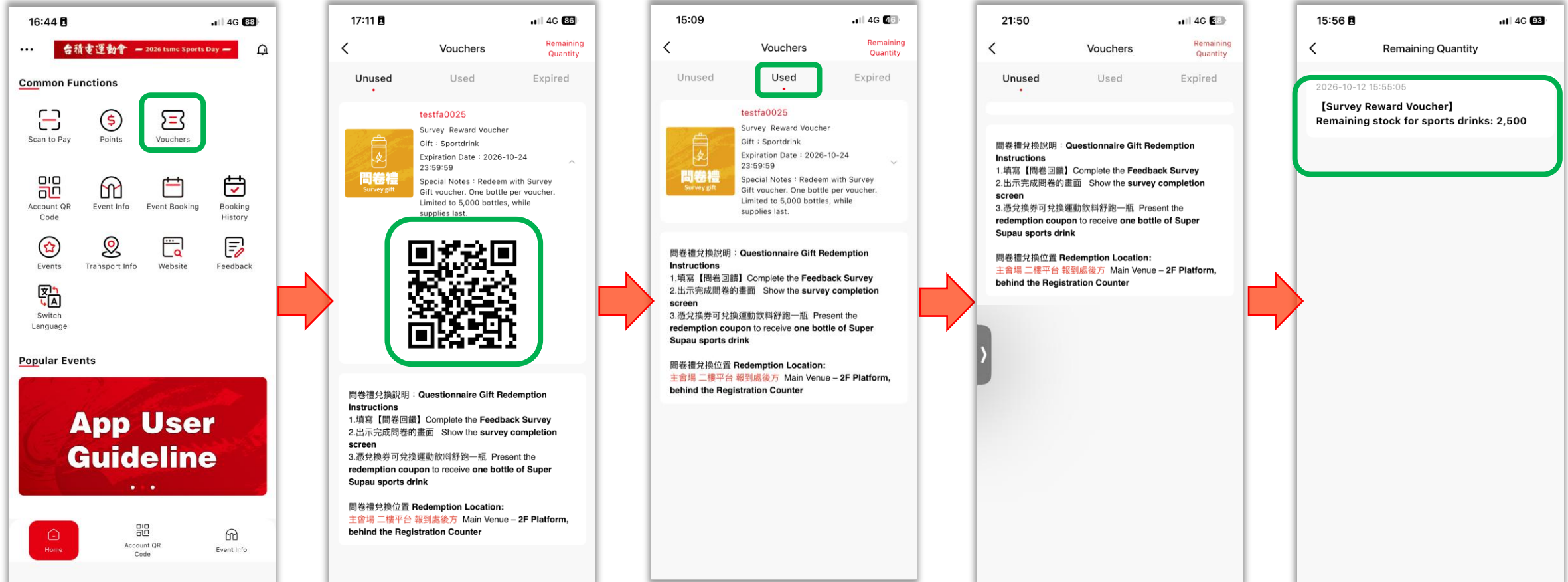
NT\$400 points.
For Taiwan Employee only.

Early bird gift of NT\$400 points
For Taiwan Employee and
checked before 08:30 only.

one questionnaire gift exchange voucher, one DIY reservation voucher, one photo shooting reservation voucher, and one experience activity reservation voucher.

You can also click on the bell icon to check the details of the check-in gifts received in the notification center.

1 How to redeem Gifts



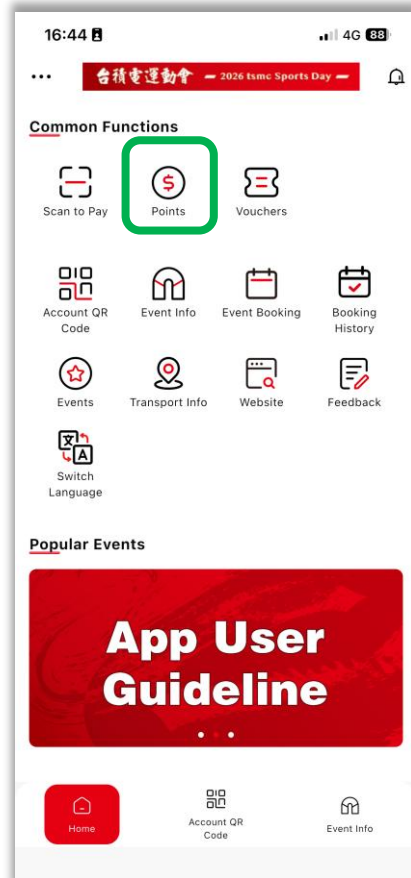
Click "Vouchers" to view the contents of the redeemable gifts

Redeem gift by presenting the QR CODE of 「Unused」 page.

After the staff scans the code, the exchange is completed and the coupon is automatically transferred to 「Used」 category.

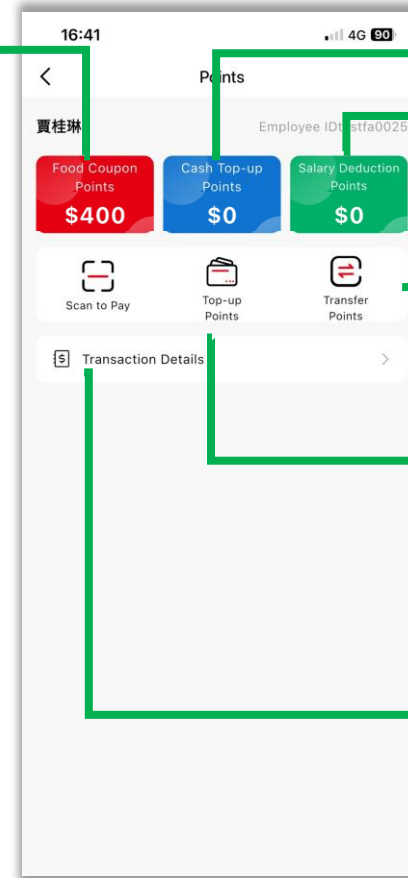
Click on 「Remaining Quantity」 in the upper right corner to view the current remaining quantity of gifts.

1 Point balance inquiry



Points issued by EWC

Scan to Pay



Self-purchased points.

Salary Deduction points.

Points transfer

You can transfer Points to family /friends or other employees.

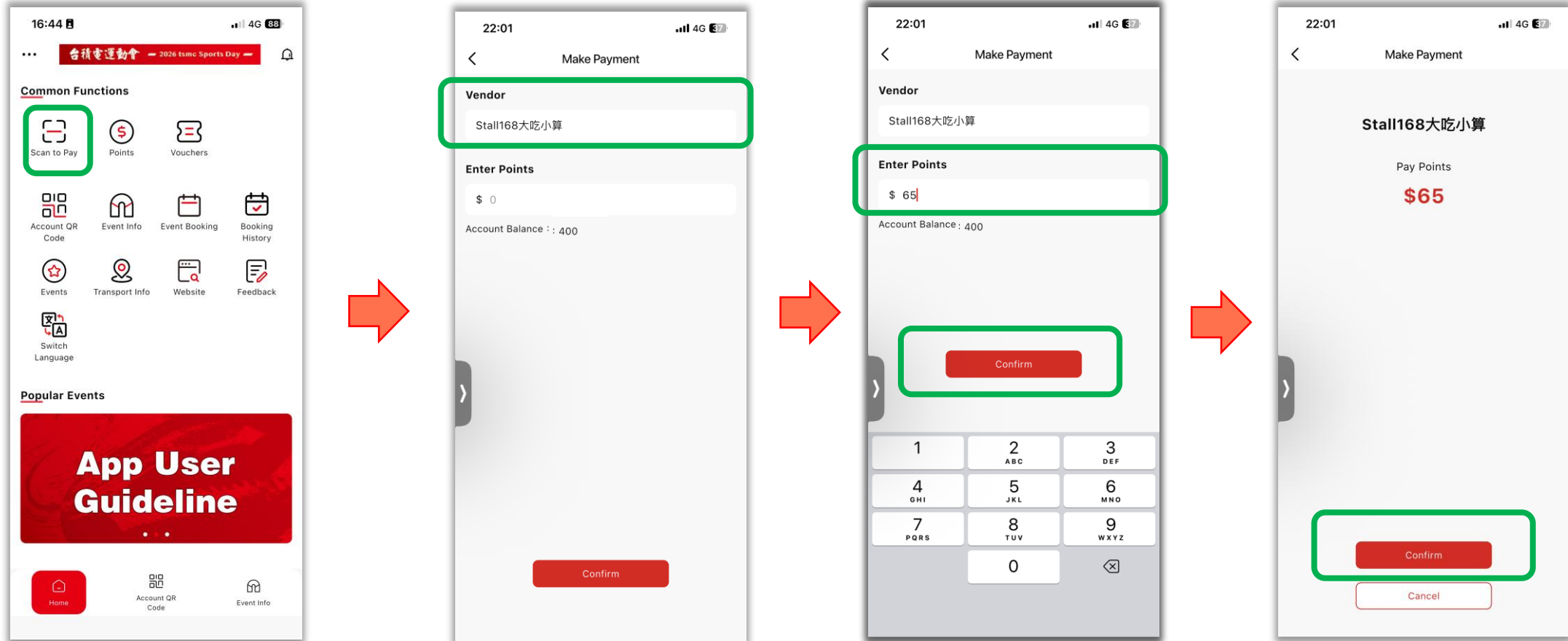
Points top-up

All details of top-up/payment/transfer will be fully displayed in 「Transaction Details」

Click on 「Points」 on the main screen.

- The food fair points issued by EWC can only be used on the day of the event and cannot be redeemed for cash.
- If the purchased points are not fully consumed, please visit the point coupon purchase counter before 15:30pm to exchange for cash

2 How to pay with points



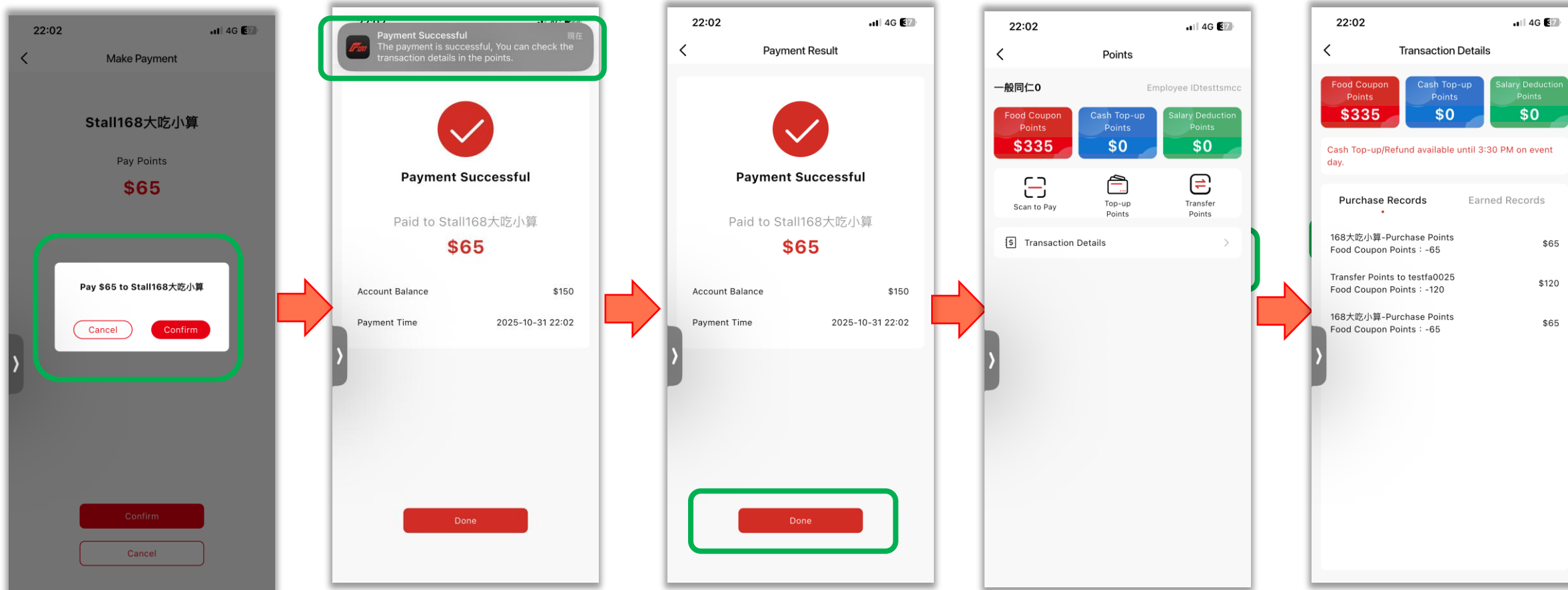
Click 「Scan to pay」 for your purchase and scan the unique QR code of the vendor to enter the payment screen.

After scanning the code, the payment screen will display the vendor's booth number.

Confirm the vendor you are making the purchase from, enter the purchase amount, and press "Confirm"

The complete payment page will appear. Double-check the payment information before clicking "Confirm"

2 How to pay with points



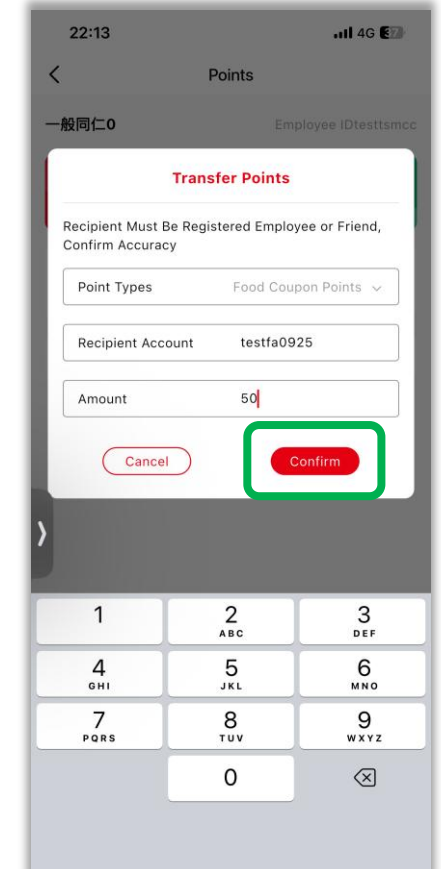
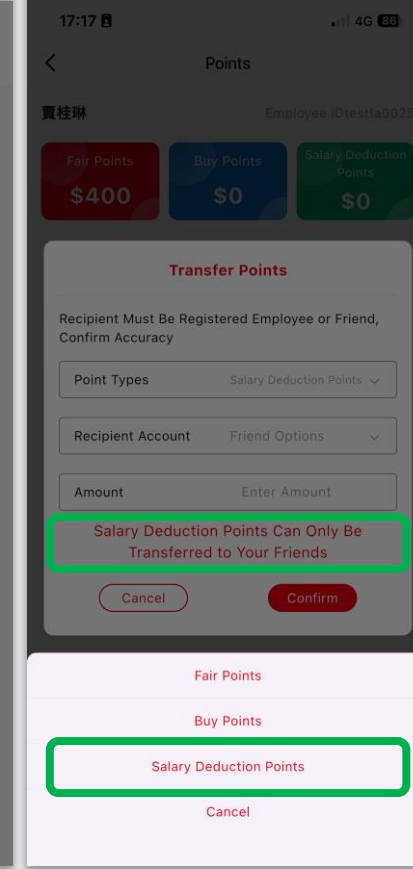
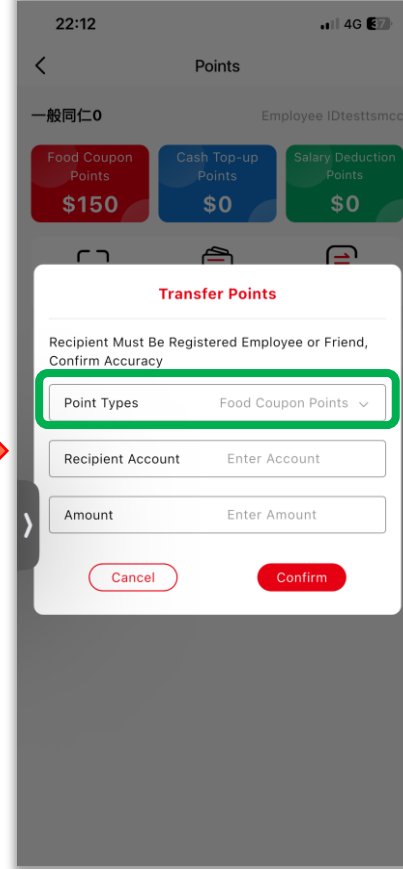
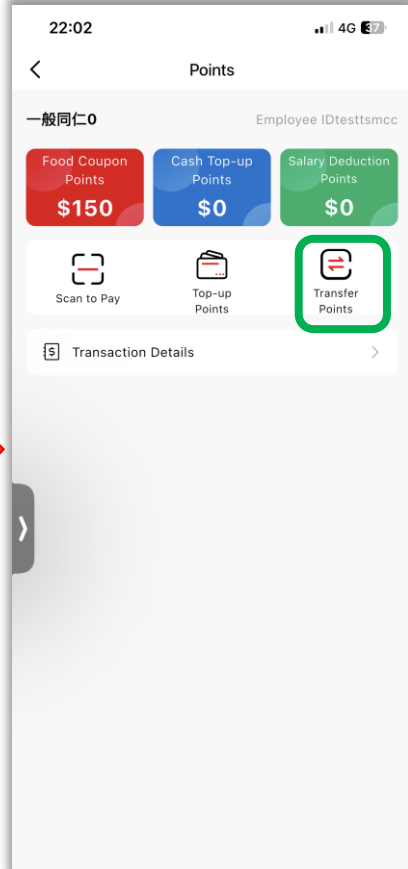
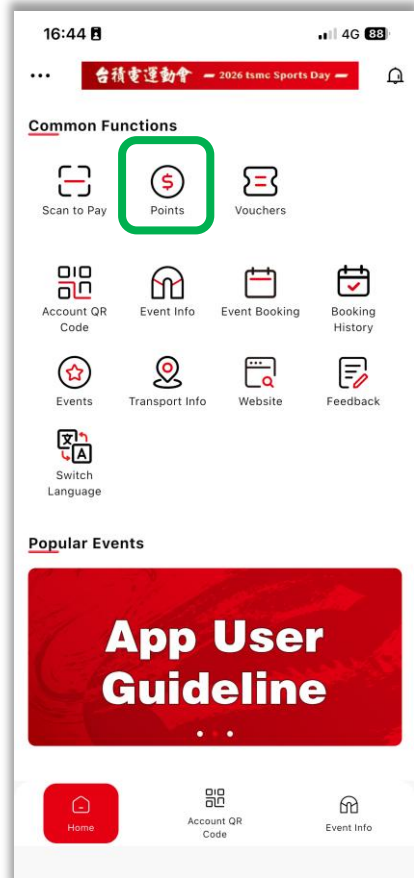
Confirm and Pay

Once the payment is confirmed, a payment success screen will appear, and a notification message will be displayed.

Press "Done" to return to the points page, where the remaining points will be displayed.

You can also click on "Transition Details" to check points history.

3 Points Transfer

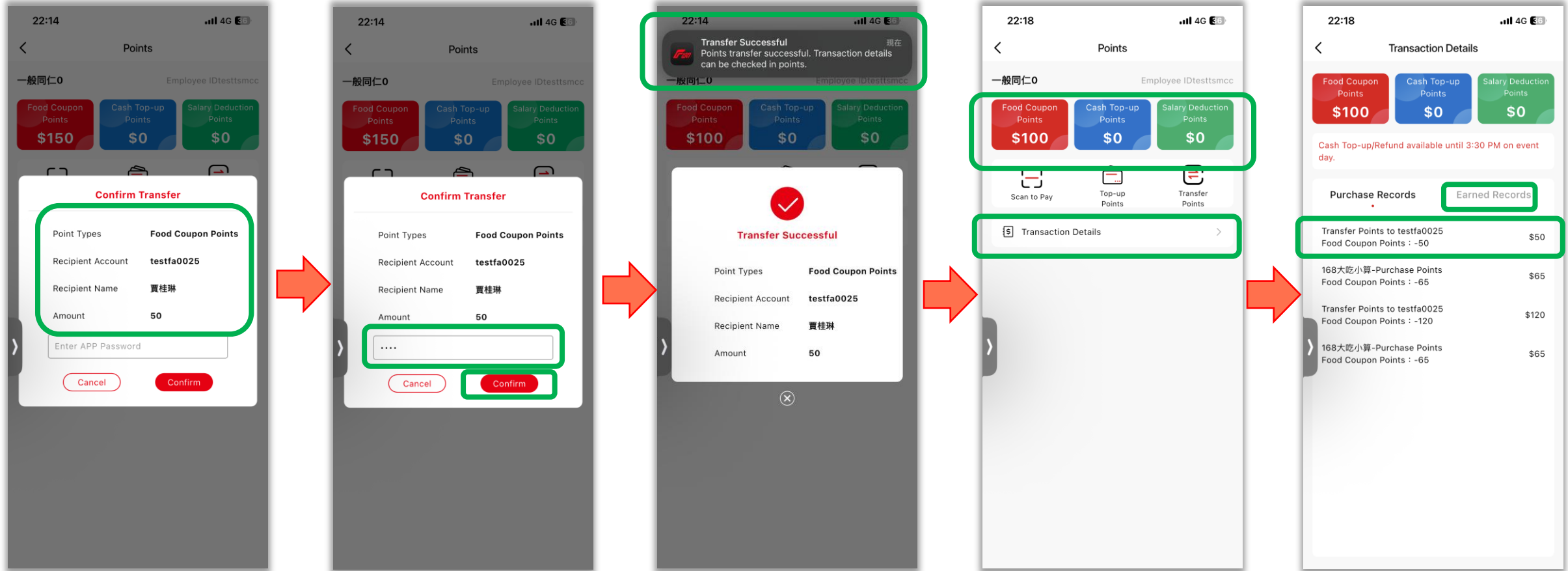


Click on “Points” on the main menu, and then click “Transfer Points” on the following page

Select whether you want to transfer Points or top-up Points. However, Salary Deduction Points can only be transferred to your friends and family account.

Enter the account number and amount you want to transfer and click “Conform”.

3 Points Transfer

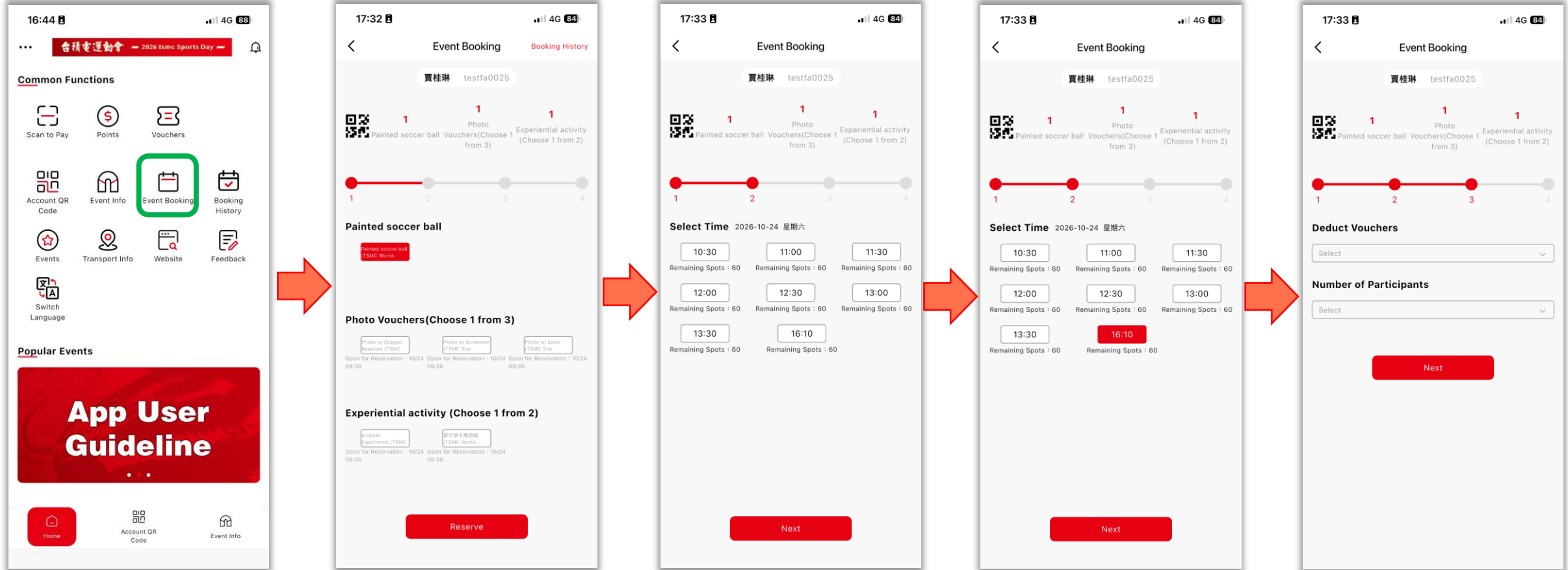


After verifying the transfer information, enter your APP login password to transfer the points.

Once the transfer is successful, the remaining points will be displayed on the page

Click " Transition Details " to check the "Transfer Record" or "Acquisition Record".

1 How to Reserve the activities



Click on "Event Booking" on the main menu to check the available activities.

Select the item you want to reserve and click "Reservation." The remaining time slots will appear.

Click on the desired time slot to reserve and click "Next."

1 How to Reserve the activities

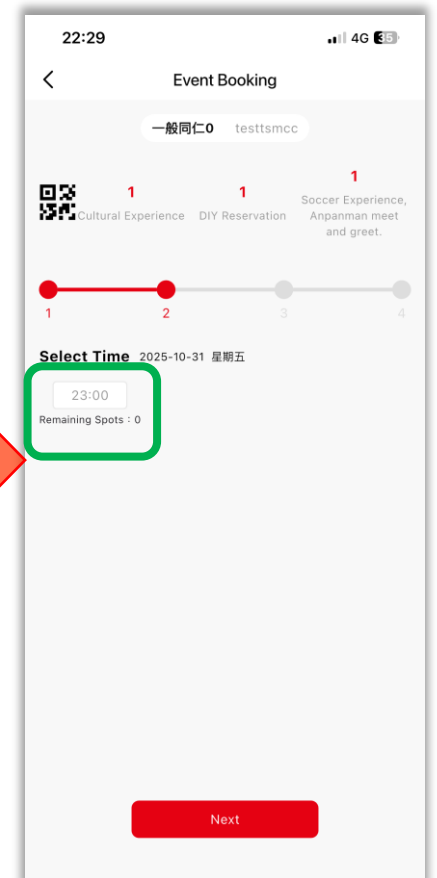
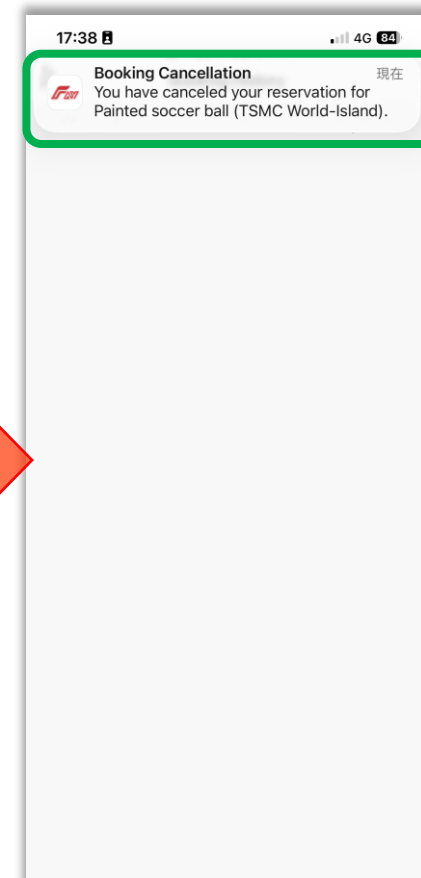
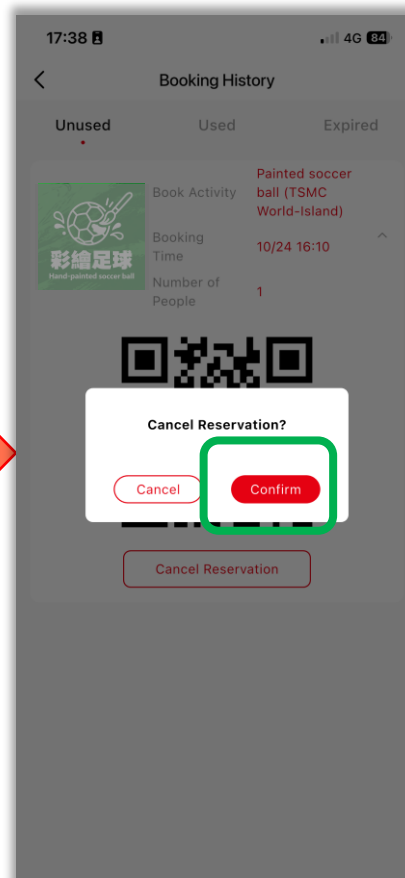
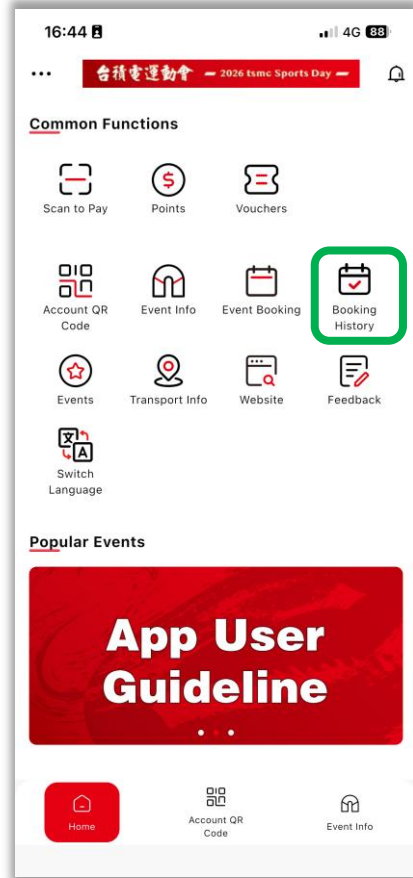
The sequence of screenshots illustrates the reservation process:

- Event Booking Screen:** Shows the 'Painted soccer ball' activity selected. The 'Deduct Vouchers' dropdown is set to '1', and the 'Number of Participants' dropdown is set to '1'. A 'Next' button is at the bottom.
- Event Booking Screen:** The 'Deduct Vouchers' dropdown is now set to '1', and the 'Number of Participants' dropdown is set to '1'. A 'Next' button is at the bottom.
- Event Booking Screen:** The 'Deduct Vouchers' dropdown is set to '1', and the 'Number of Participants' dropdown is set to '1'. A 'Next' button is at the bottom.
- Event Booking Screen:** The 'Book Activity' is 'Painted soccer ball (TSMC World-Island)'. The 'Booking Time' is '10/12 16:10'. The 'Number of People' is '1'. The 'Deduct Vouchers' is '1 Painted soccer ball'. 'Confirm Reservation' and 'Cancel Reservation' buttons are at the bottom.
- Booking successful screen:** A confirmation message states: 'Booking successful. You have booked the Painted soccer ball (TSMC World-Island) activity. You can ch...'. A 'Got it' button is at the bottom.

Choose the number of reservation coupons and number of people ,and click "Next" again.

After confirming the information, click "Confirm Reservation" to complete the reservation.

2 How to cancel the activities reservation



5 預約額滿

If you need to change the time slot or cancel the reservation, you can go to the "Reservation Record" page and click "Cancel Reservation".

If you cancel the reservation or select a time slot that is already full, you are not allowed to select the section.

3 Reservation records

Unused

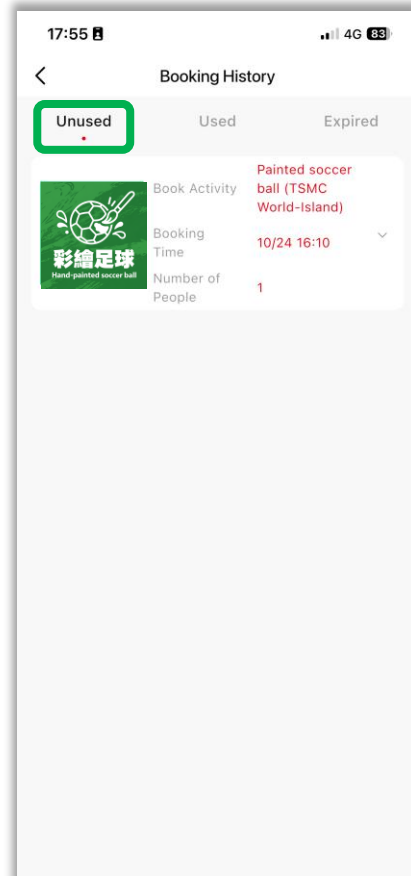
Reservation that has not yet been or there is no reservation made

Used

Reservation that has been successfully checked in and attended the activity

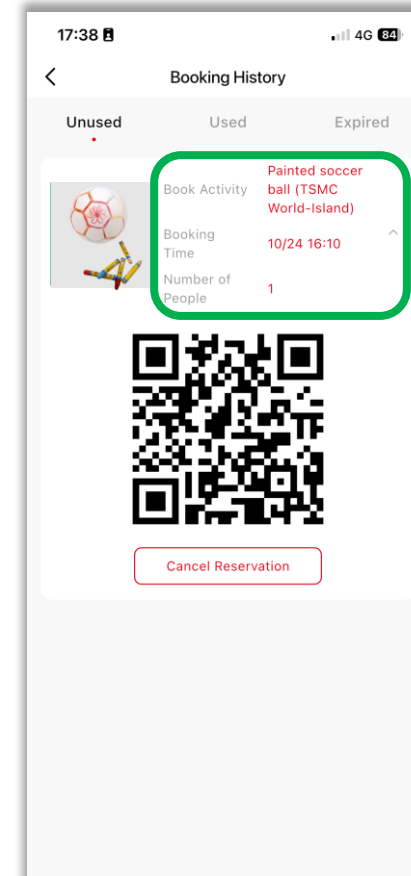
Expired

Reservation that has not been attended after the scheduled time.



4 How to check-in for reserved activities

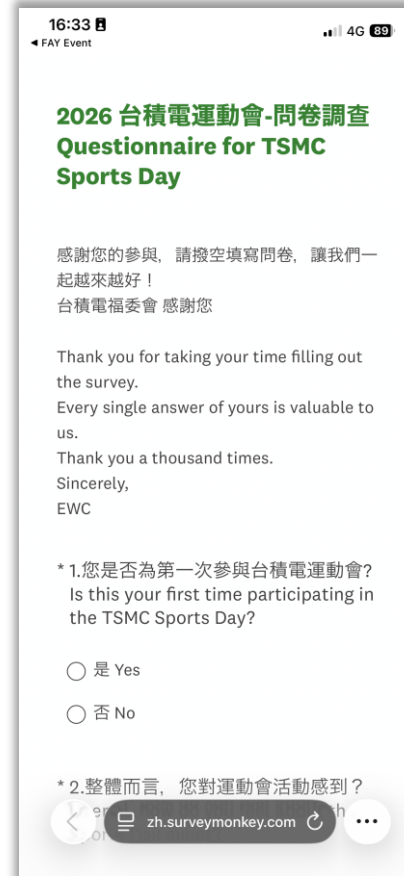
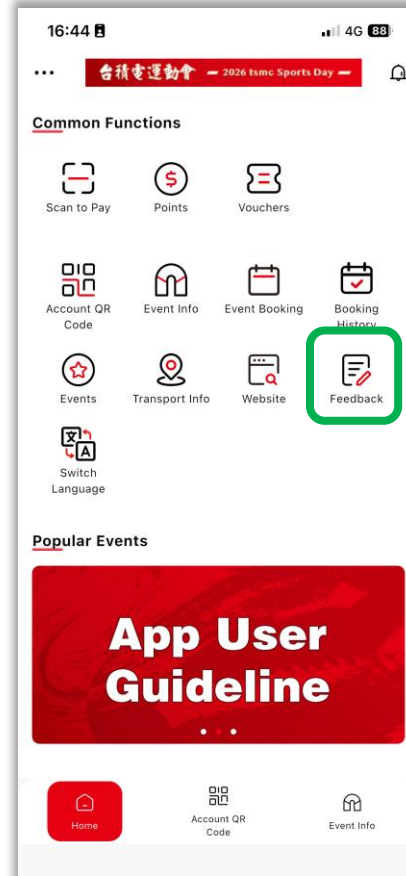
The page will display your reservation item, time, date, and number of participants.



The upper field in the reservation record allows you to search for your reservation history.

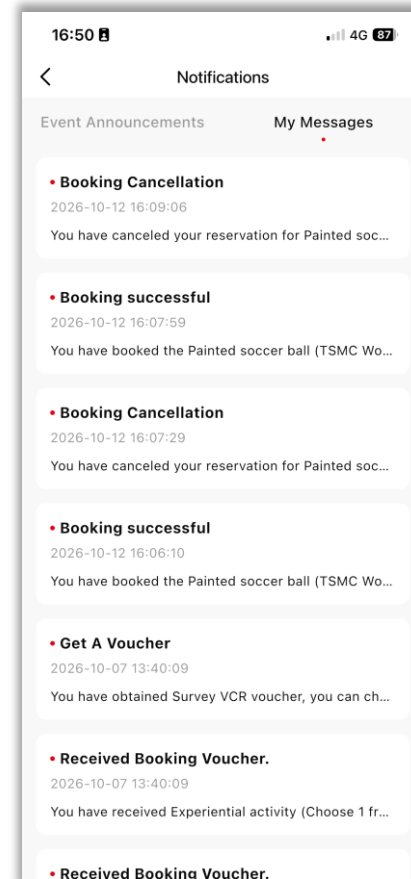
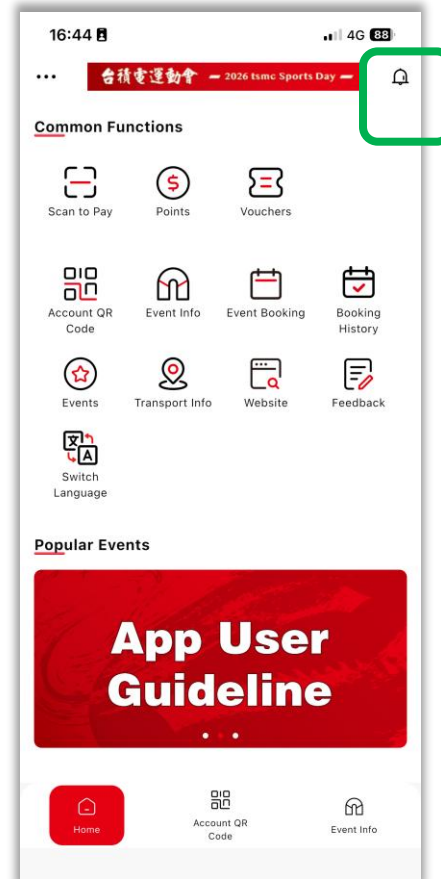
To participate in the activity, please bring your mobile qr-code to the staff at the reserved time. After the staff confirms the reservation by scanning the code, you can enter and enjoy the experience

The APP integrates the
"official website",
"questionnaire feedback",
"transportation information",
etc., allowing you to have
latest information!



Notification Center

There is a small bell button on the top right of the homepage, which is the "Notification Center". You can view the latest activity push notifications, as well as the history of your participation in activities.





THANK YOU!

WISH YOU HAVE A GOOD DAY!