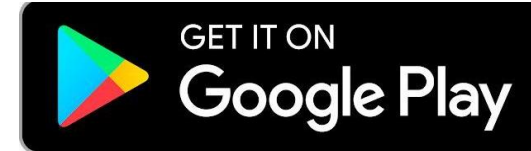
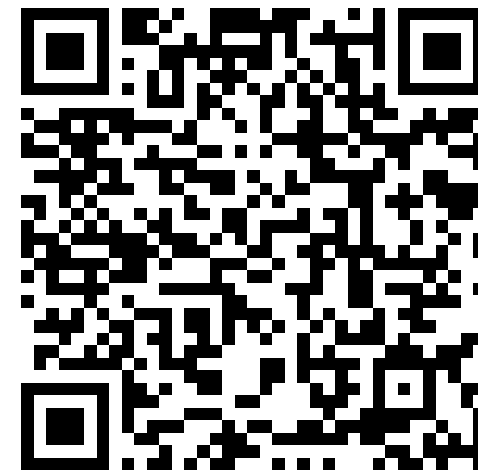
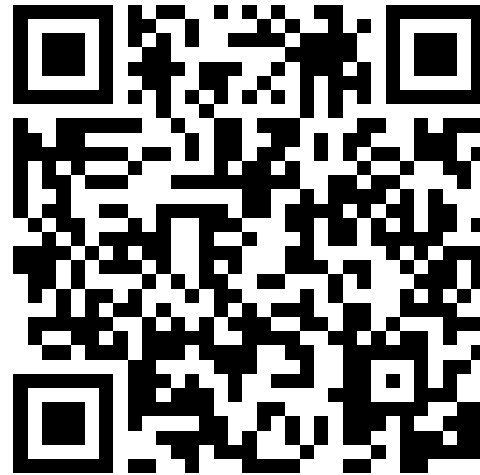


Fay Event APP

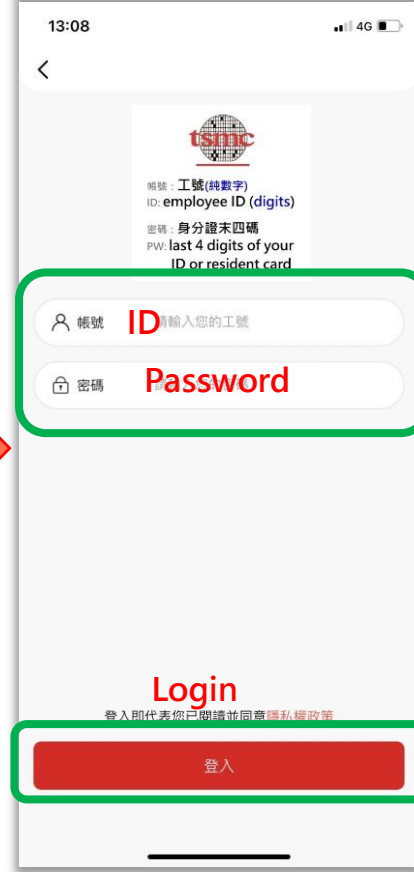
USER GUIDE

1 Download 「FAY Event」

Please search and download "FAY Event" on Google Play or App Store.



2 How to login



Employee
 ID : Employee ID
 Password : the password is the last four digits of your ID card or resident card

* If you cannot log in with the default password, please contact the special check-in counter for assistance.

Family and Friend
 ID : For example, if the employee ID is 000001, the account for 1st friend and family account name will be [000001-1], and second account will be [000001-2], and so on. -
 Password: Same as the employee

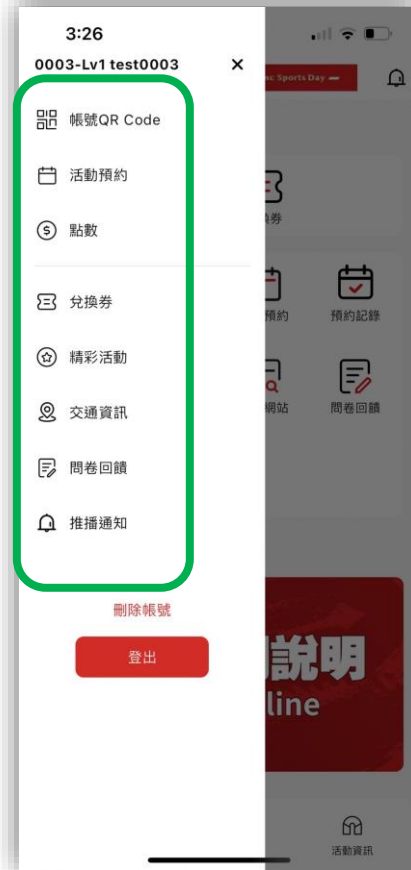
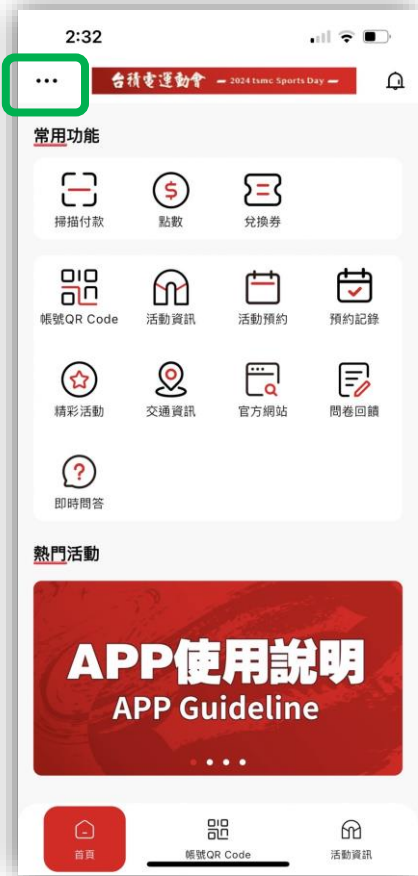
Welcome Page

Click
台積電TSMC

Click
員工/親友登入

Enter your ID and Password
Please refer to the instructions on the top

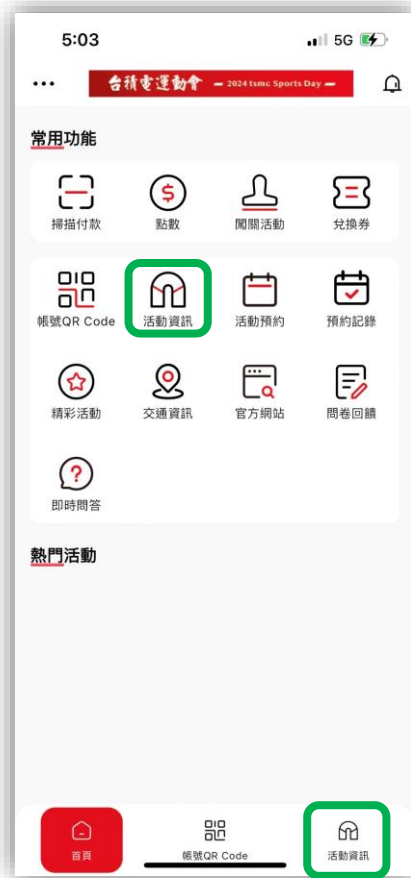
3 Menu and Function



After logging in, you will enter the main menu. Clicking on the 「...」 icon in the upper left corner for quicker screening .

Swiping left or right allows for browsing more activity content.

4 How to check further information about activities.



Clicking on 「活動資訊」 allows you to view event schedules, contents, and food fair information.

Clicking 「精彩活動」 to book activities in advance

1 How to Check-in

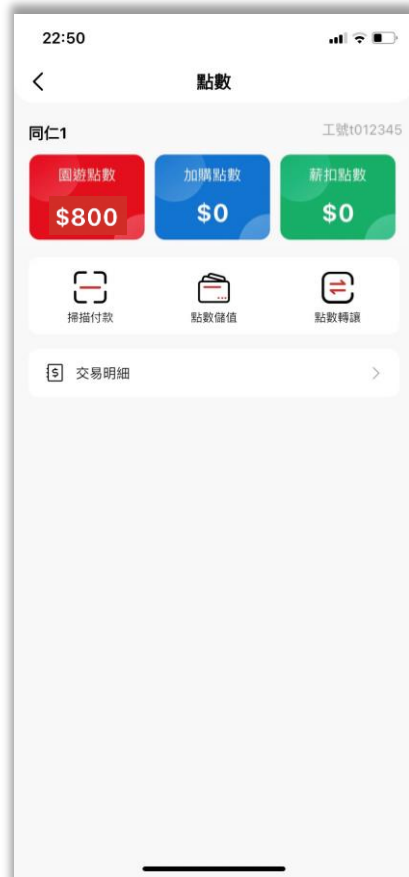
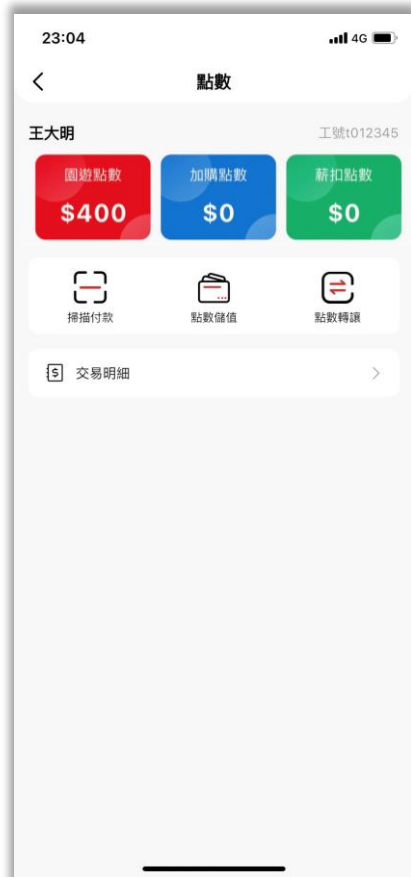


Click
【帳號QR-Code】

Employee should show the QR code to the staff for scanning and inform them of the number of family and friends accompanying them.

Once checked-in successfully, the word "已報到" will be displayed next to their name.

2 What will you get Once employee checked-in successfully?



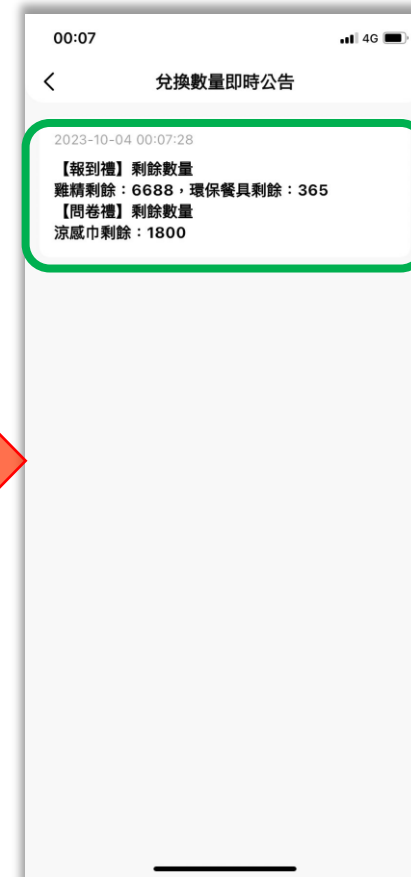
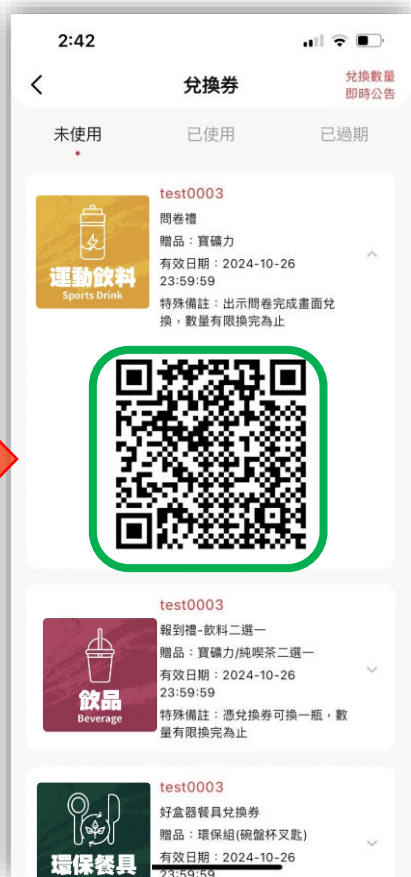
NT\$400 points.
For Taiwan Employee only.

Early bird gift of NT\$400 points
For Taiwan Employee and checked before 08:30 only.

one chicken essence voucher, a questionnaire gift voucher, an ESG sustainable DIY voucher, a reusable cutlery rental voucher, and a reservation voucher for a 3D animal DIY activity.

You can also click on the bell icon to check the details of the check-in gifts received in the notification center.

1 How to redeem Gifts



Click [兌換匣] to view the contents of the redeemable gifts

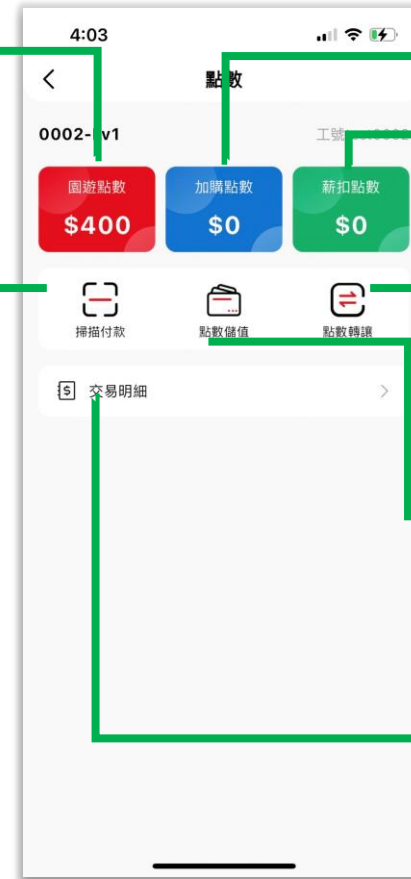
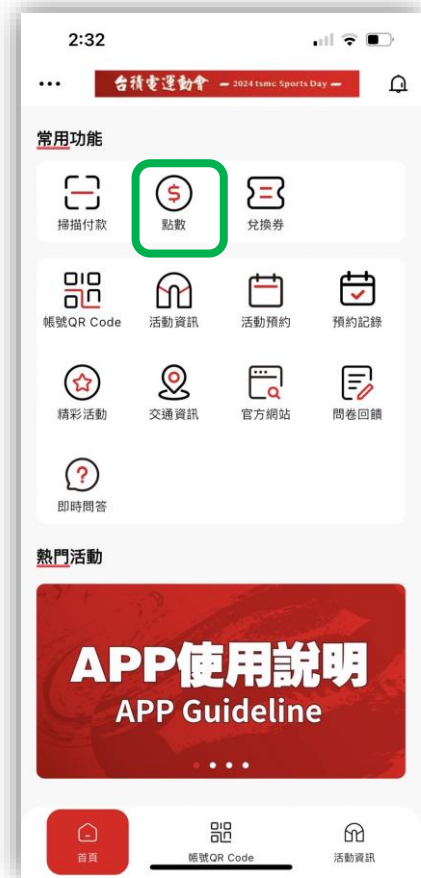
Redeem gift by presenting the QR CODE of 「未使用」 page.

After the staff scans the code, the exchange is completed and the coupon is automatically transferred to 「已使用」 category.

Click on 「兌換數量即時公告」 in the upper right corner to view the current remaining quantity of gifts.

2023-10-04 00:07:28
【報到禮】 剩餘數量
 雞精剩餘：6688，環保餐具剩餘：365
【問卷禮】 剩餘數量
 涼感巾剩餘：1800

1 Point balance inquiry



Points issued by EWC

Scan to Pay

Self-purchased points.

Salary-to-points.

Points transfer

You can transfer Points to family /friends or other employees.

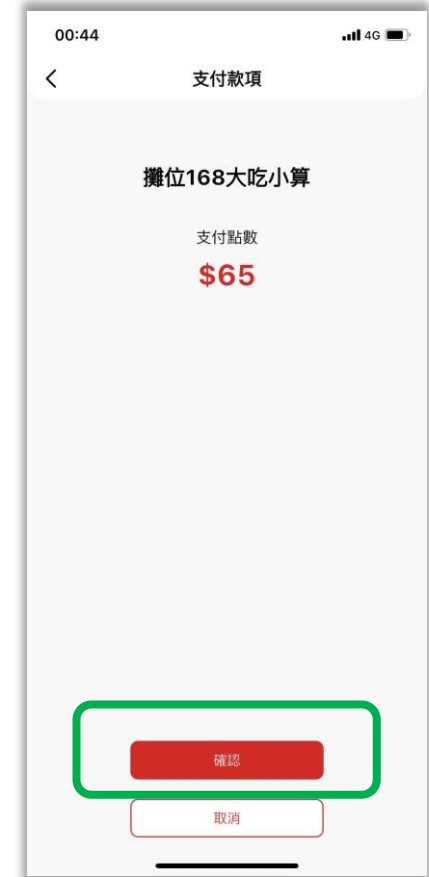
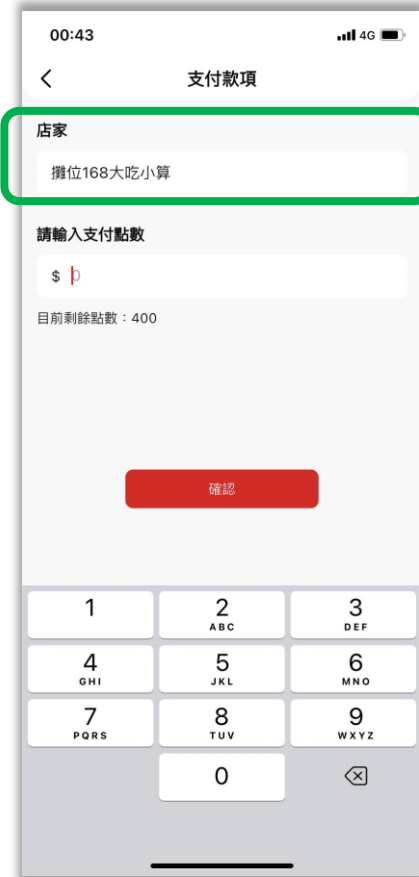
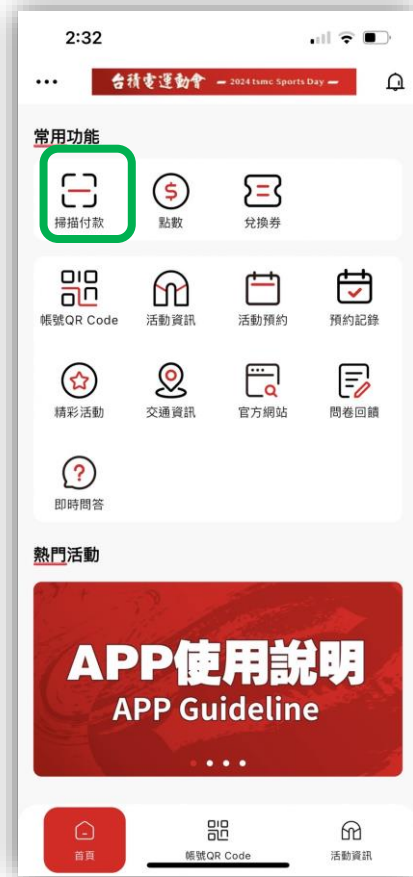
Points top-up

All details of top-up/payment/transfer will be fully displayed in 「交易明細」

Click on 「園遊點數」 on the main screen.

- The food fair points issued by EWC can only be used on the day of the event and cannot be redeemed for cash.
- If the purchased points are not fully consumed, please visit the point coupon purchase counter before 15:30pm to exchange for cash
- Salary-to-points conversion will be based on the actual points spent on the day and deducted from the employee's salary

2 How to pay with points



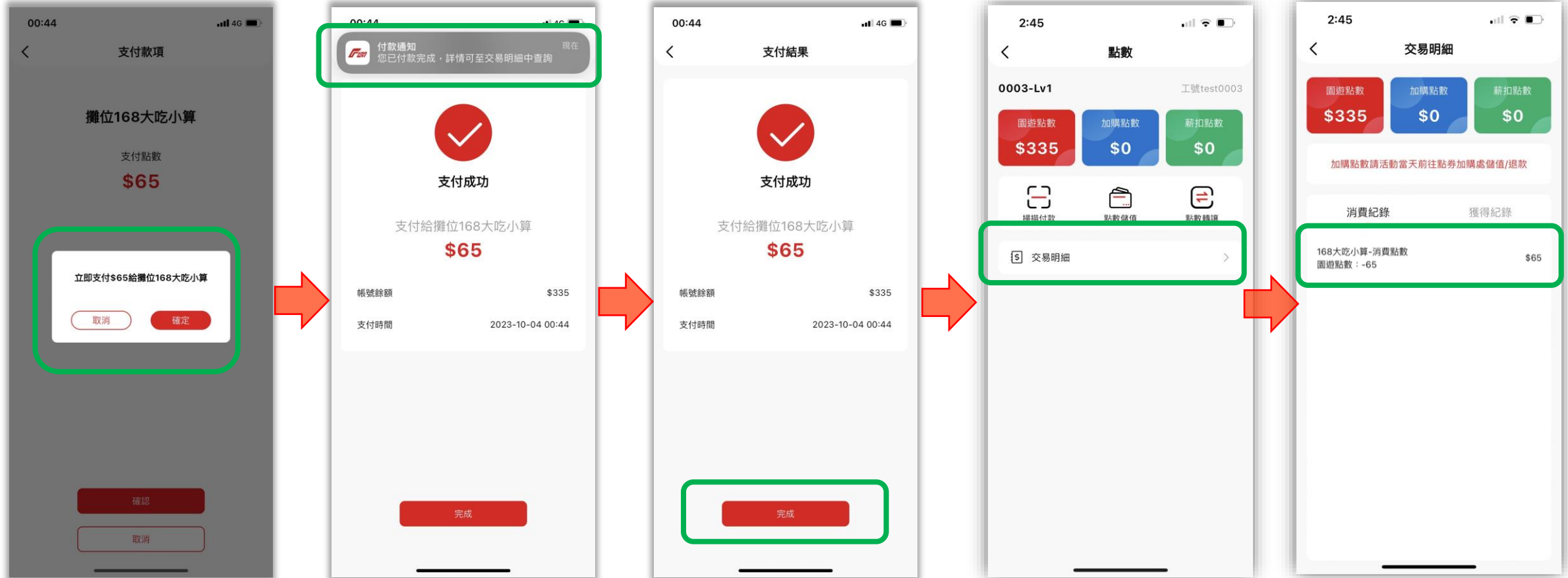
Click 「掃描付款」 for your purchase and scan the unique QR code of the vendor to enter the payment screen.

After scanning the code, the payment screen will display the vendor's booth number.

Confirm the vendor you are making the purchase from, enter the purchase amount, and press 「確認」

The complete payment page will appear. Double-check the payment information before clicking "確認Confirm"

2 How to pay with points



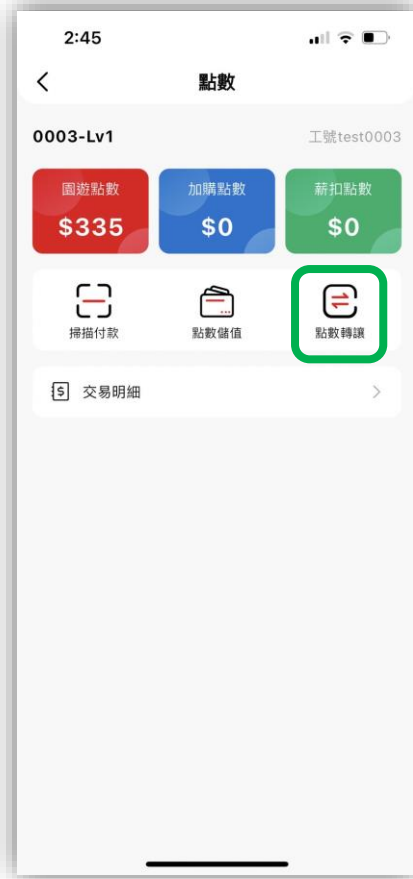
Confirm and Pay

Once the payment is confirmed, a payment success screen will appear, and a notification message will be displayed.

Press 「完成」 to return to the points page, where the remaining points will be displayed.

You can also click on "交易明細" to check points history.

3 Points Transfer

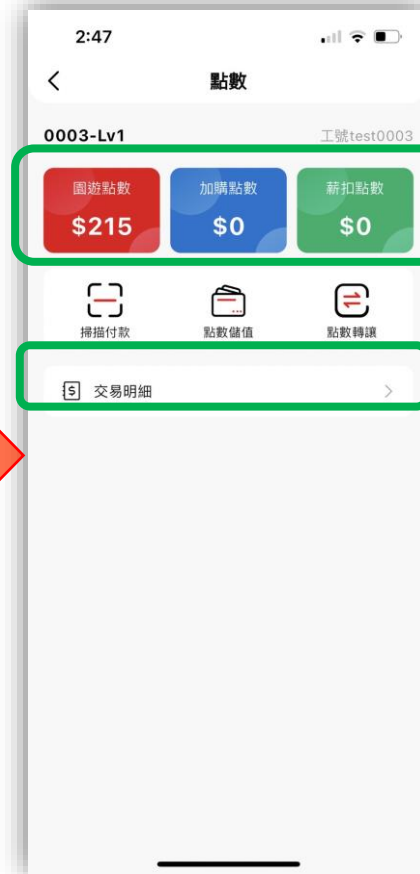


Click on 「圓遊點數」 on the main menu, and then click 「點數轉讓」 on the following page

Select whether you want to transfer Points(轉讓) or top-up(加購) Points.

Enter the account number and amount you want to transfer and click 確定.

3 Points Transfer

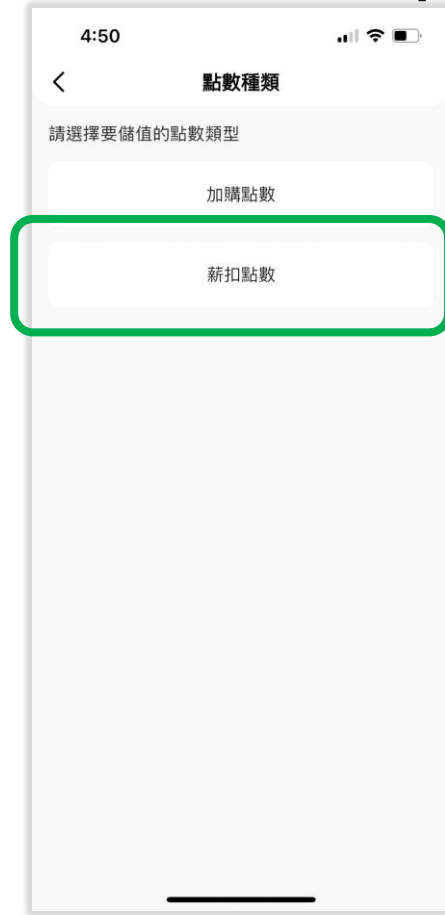
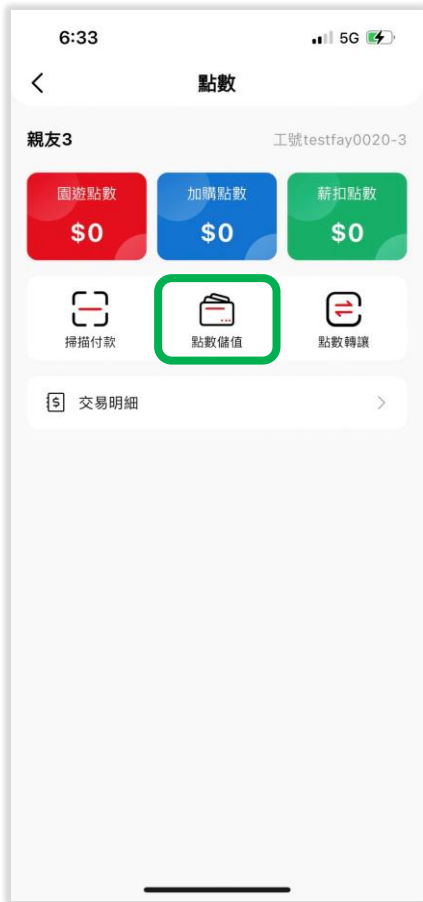


After verifying the transfer information, enter your APP login password to transfer the points.

Once the transfer is successful, the remaining points will be displayed on the page

Click "交易明細" to check the "轉讓紀錄Transfer Record" or "獲得紀錄Acquisition Record".

4 Salary deduction for top-up

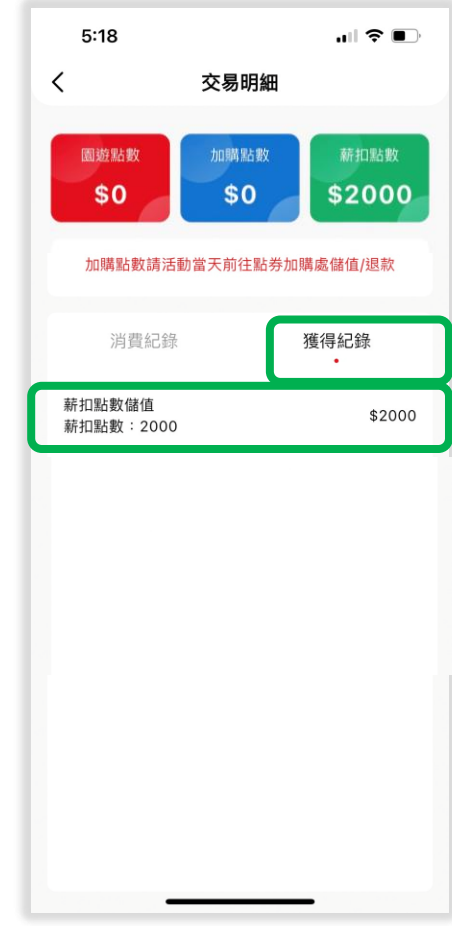
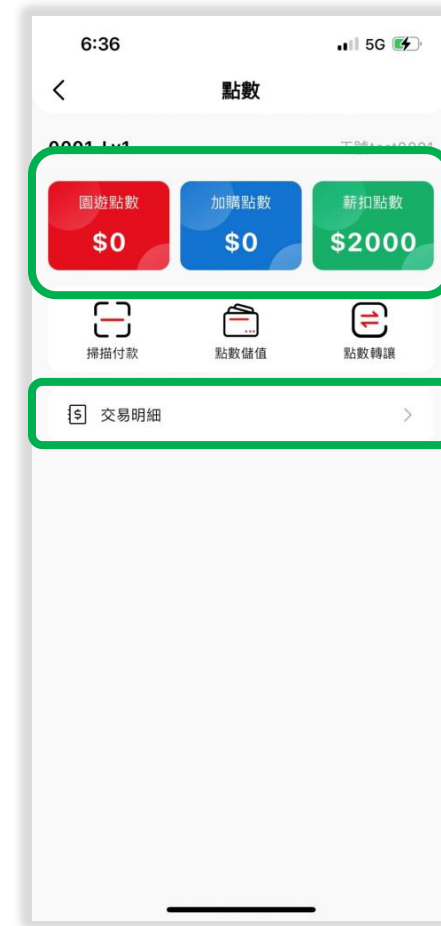


Click 「點數儲值」, Enter the top-up page,
Click 「薪扣點數」

After reading the
terms, click 「確定」

Enter the top-up
amount(Limit of
\$3000 per person),
click 「確定」

8 Confirm information



After confirming the information is correct, enter your APP login password to transfer the points.

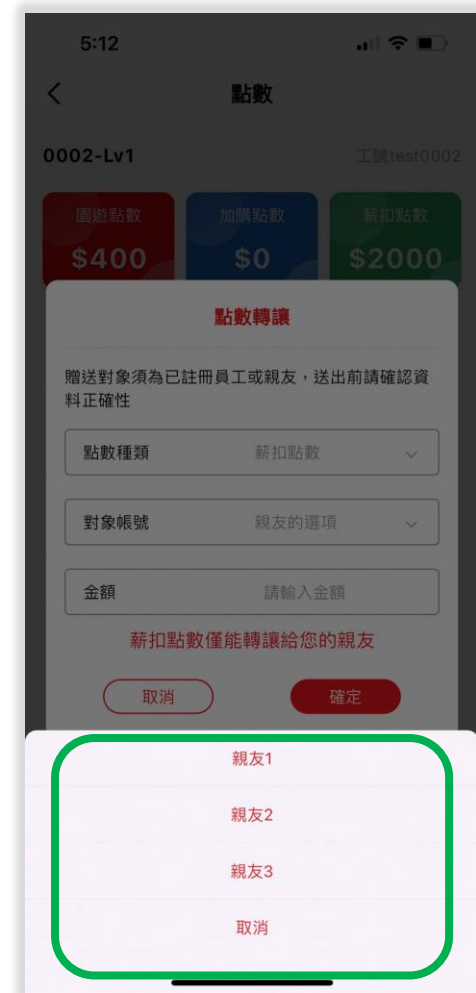
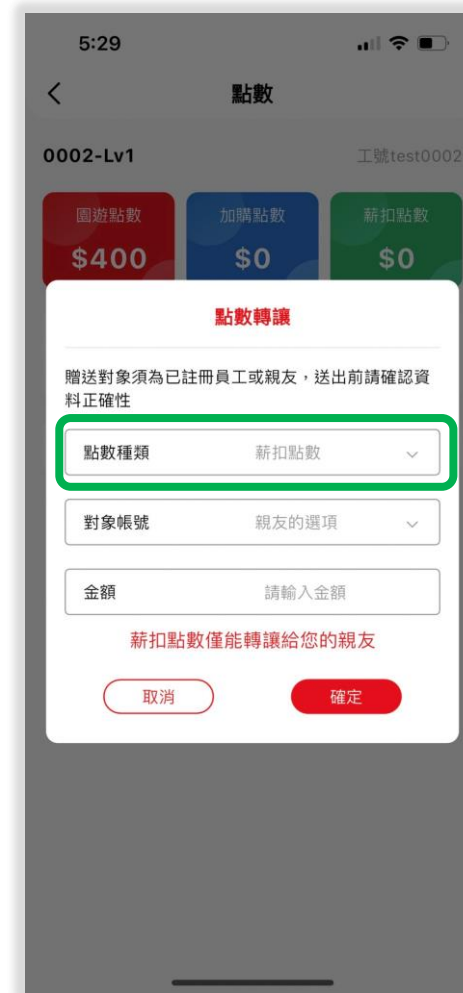
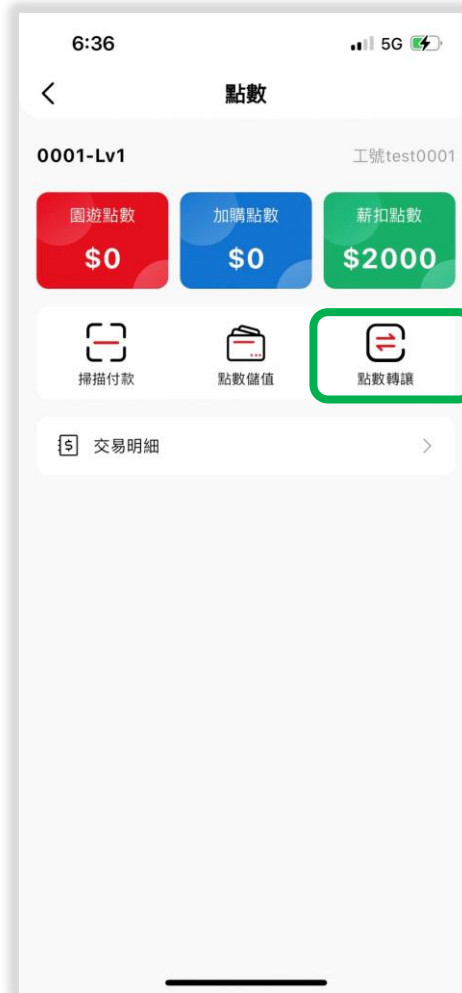
After successful top-up, return to the points page to display the remaining points.

Click 「交易明細」, Check top-up history.

9 Salary-to-points Transfer

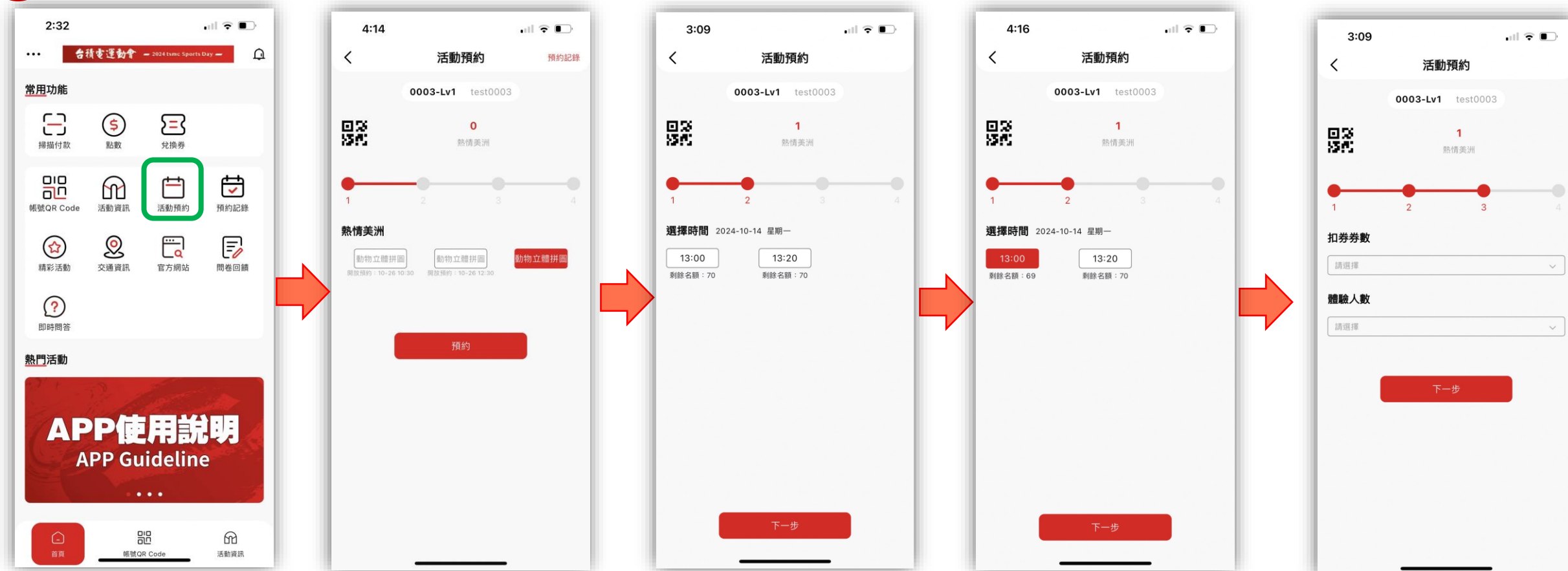
Tip:

Salary-to-points can also be transferred, but the transfer recipients are limited to Family and Friends



then click 「點數轉讓」 on the following page, Select whether you want to transfer Salary-to-points (薪扣點數), but the transfer recipients are limited to Family and Friends

1 How to Reserve the activities

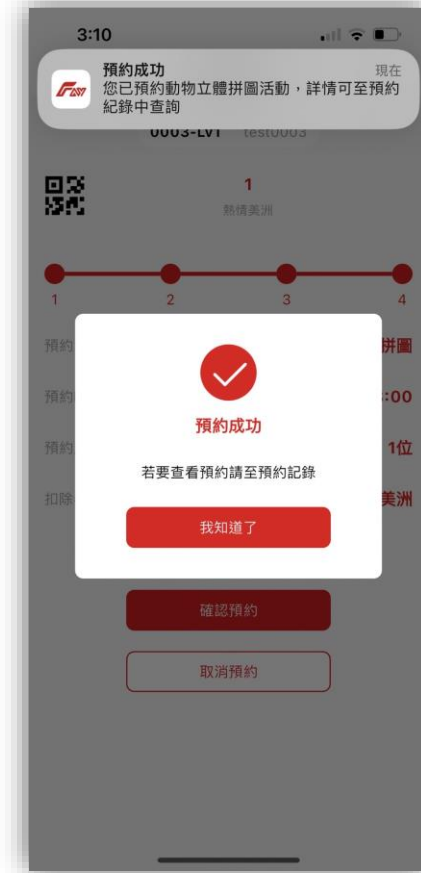


Click on "活動預約Activity Reservation" on the main menu to check the available activities.

Select the item you want to reserve and click "預約Reservation." The remaining time slots will appear.

Click on the desired time slot to reserve and click "下一步Next."

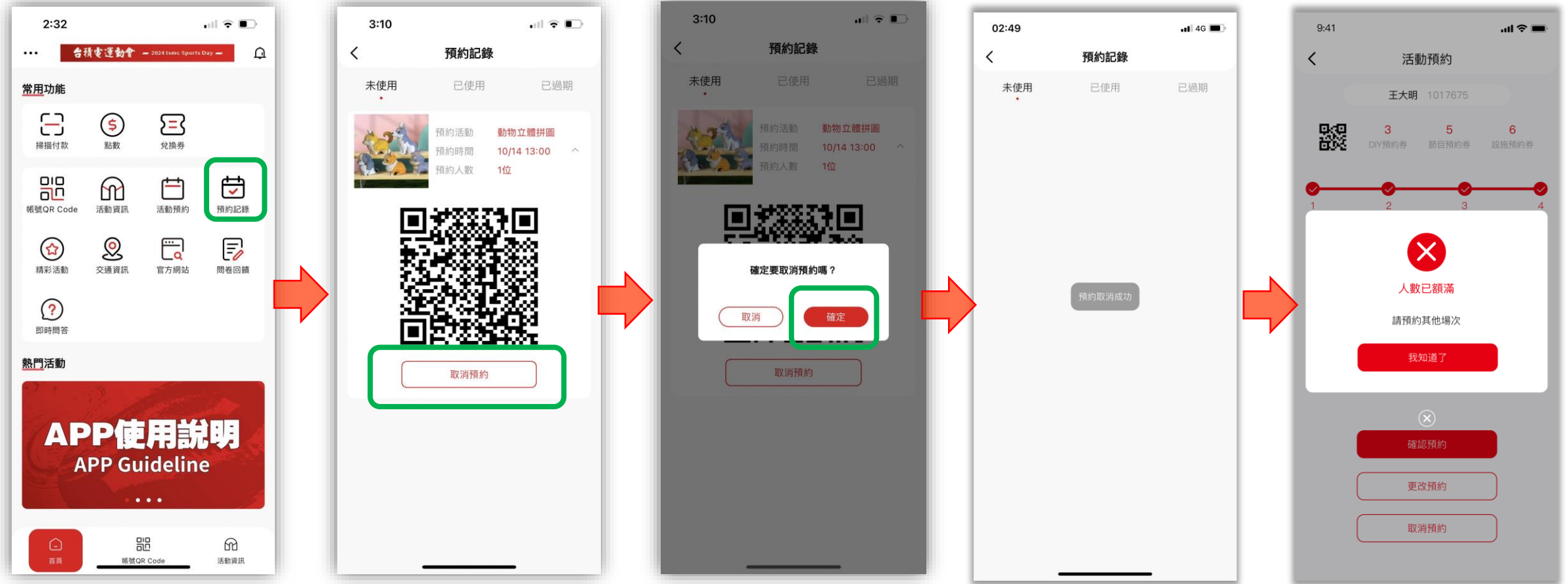
1 How to Reserve the activities



Choose the number of reservation coupons and number of people ,and click "下一步Next" again.

After confirming the information, click "確認預約 Confirm Reservation" to complete the reservation.

2 How to cancel the activities reservation



If you need to change the time slot or cancel the reservation, you can go to the "預約紀錄 Reservation Record" page and click "取消預約 Cancel Reservation".

If you cancel the reservation or select a time slot that is already full, the system will display a warning that it is already full 已額滿.

3 Reservation records

未使用Unused

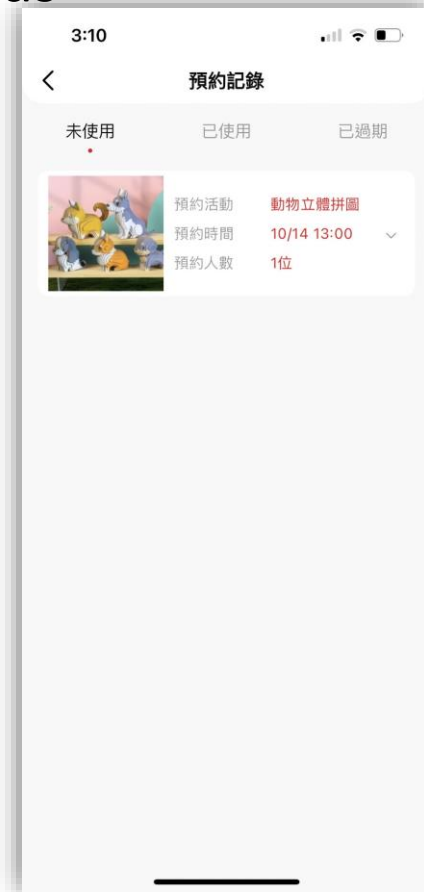
Reservation that has not yet been or there is no reservation made

已使用Used

Reservation that has been successfully checked in and attended the activity

已過期Expired

Reservation that has not been attended after the scheduled time.



4 How to check-in for reserved activities

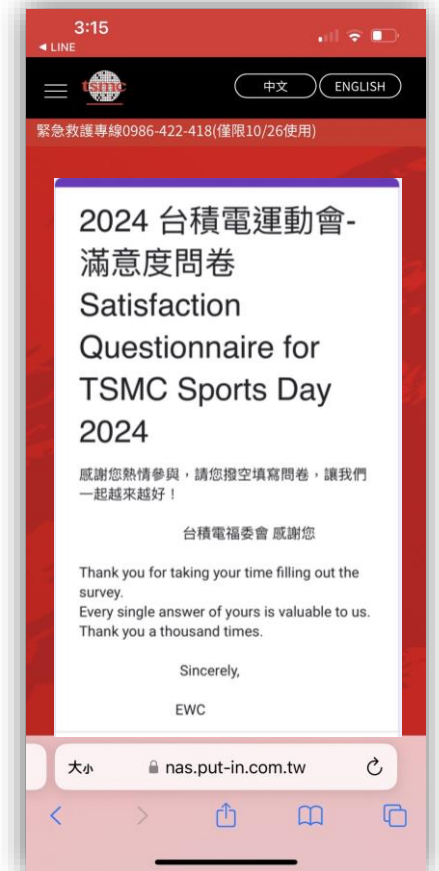
The page will display your reservation item, time, date, and number of participants.



The upper field in the reservation record allows you to search for your reservation history.

To participate in the activity, please bring your mobile qr-code to the staff at the reserved time. After the staff confirms the reservation by scanning the code, you can enter and enjoy the experience

The APP integrates the "official website", "questionnaire feedback", "transportation information", etc., allowing you to have latest information!



Notification Center

There is a small bell button on the top right of the homepage, which is the "Notification Center". You can view the latest activity push notifications, as well as the history of your participation in activities.



THANK YOU!

WISH YOU HAVE A GOOD DAY!